

Privacy Policy

Website: www.enlightenedhigh.ca

Organization: Groupe de recherche et d'intervention psychosociale (GRIP) (non-profit organization)

Effective Date: April 10, 2026

1. Introduction

This Privacy Policy (hereinafter the "Policy") describes how the Groupe de recherche et d'intervention psychosociale (hereinafter the "Organization," "we," "our," "GRIP", or "us") collects, uses, discloses, and protects personal information as part the Enlightened High website. To review the GRIP Privacy Policy in regards to its general services, please visit: <https://grip-prevention.ca/en/privacy-policy-25/>

The Organization is a non-profit entity operating in the harm reduction field. As such, it places particular importance on the protection of personal information, especially when such information may concern potentially vulnerable populations.

This Policy complies with Québec's Law 25 as well as the principles of the General Data Protection Regulation (GDPR), where applicable.

2. Person Responsible for Personal Information Protection

In accordance with applicable legislation, responsibility for the protection of personal information rests with the Organization's management.

For any questions or requests:

Email: info@grip-prevention.ca

Address: 4441 Saint-Denis Street, Montréal, Québec, H2J 2L2, Canada

3. Nature of Personal Information Collected

As part of its online activities, the Organization collects only the personal information necessary to fulfill its mission.

3.1 Automatically Collected Data

When you browse the Website, the following information may be collected:

- IP address
- Approximate location
- Device type and browser
- Pages visited and interactions

4. Purposes of Collection

Personal information is used for the following purposes:

- Conduct internal statistical analyses
- Improve the Organization's services
- Comply with legal and ethical obligations

No automated decision-making producing legal effects is carried out based on this data.

5. Consent

By using our Website, users agree to:

- a. the terms set out in this Privacy Policy
- b. the collection, use, and retention of the data listed in this Policy

6. Disclosure of Information

The information collected is not shared. However, should it become necessary to share data, prior consent will be obtained at the appropriate time. Please be assured that the Organization will not disclose any personal information unless you have expressly consented to such disclosure or we have received your authorization.

Personal information may be disclosed:

6.1 Internally

To authorized employees of the Organization who are entitled to access such information and for whom such information is necessary in the performance of their duties. The Organization undertakes to ensure that its employees comply with its internal policy on the protection and non-disclosure of personal information. This policy is provided upon hiring and is available at all times in the Employee Handbook.

6.2 Agents and Contractors

All agents or collaborators of the Organization who may have access to personal information in the context of professional services are required to sign a confidentiality agreement with us. They undertake to use such information solely for the purposes specified in the agreement and to provide it with the same level of protection as that afforded by the Organization.

No sale or commercialization of personal information is carried out.

7. Retention and Anonymization

The Organization retains your personal information, in physical or digital form, only for as long as necessary to fulfill the purposes for which it was collected, or as required or permitted by law. The purpose, nature, and sensitivity of the information are taken into account in determining retention periods.

At the end of the retention period, or when the personal information is no longer necessary, the Organization will ensure that it is:

- destroyed; or
- anonymized (meaning that it can no longer be irreversibly used to identify an individual and that no link can be established between the individual and the personal information), for use for serious and legitimate purposes.

7.1 Storage Location

Personal information held by the Organization may be transferred outside Québec, for example, when we use cloud service providers whose servers are located outside Québec.

8. Security Measures

The Organization makes significant efforts to protect your personal information against loss, theft, unauthorized access, use or disclosure, and any other breach of its protection.

The Organization has implemented a security program to address the evolving nature of threats to information security. Measures adopted as part of this program include:

- Limiting access to personal information to authorized individuals only. Accordingly, only employees or duly authorized agents who require access to such information in the course of their duties are permitted to access it;
- Managing passwords;
- Informing and training employees on existing security measures and essential best practices;
- Maintaining an incident register and internal procedures known to members of the Organization.

However, no system is entirely secure, and a residual risk remains.

9. Rights of Individuals

In accordance with Law 25 and the GDPR, you have the right to:

- Access your personal information
- Request correction of your data
- Withdraw your consent
- Request deletion (subject to certain limitations)
- File a complaint with the Québec Commission d'accès à l'information

10. Cookies

The Website uses cookies to:

- Analyze traffic
- Improve user experience

You may manage your preferences through your browser settings.

11. External Links

The Website may contain links to third-party websites. The Organization is not responsible for their privacy practices.

12. Changes to This Policy

This Policy may be updated to reflect legal or organizational changes. The effective date will be updated accordingly.

13. Contact

For any questions regarding this Policy:

Email: info@grip-prevention.ca

Address: 4441 Saint-Denis Street, Montréal, Québec, H2J 2L2, Canada